



## **Fact Sheet: Businesses, Essential Trips and COVID-19**

If you must take an essential trip out in the community, please follow these guidelines:

- **Only go out if you have to.** The best defense against COVID-19 is to prevent exposure. Staying in is the only sure way to do that.
- If you must go out, you should act as if you and those around you are positive. Take these precautions:
  - Maintain 6 feet of space from others.
  - Wear a mask or face covering and try not to touch it.
  - Wash and sanitize your hands frequently.
- Assume that places you go have had positive cases and take appropriate precautions.
  - In order to protect privacy, DPH does not announce details about individual cases, or where they occur. As such, you should be vigilant in your protection and precautions measures during this time.
  - Some businesses may have had positive cases but have taken strong steps to sanitize and prevent the spread of infection. Others may not know they have had a positive employee or customer. It is impossible to know the difference.

If you feel that a business is not acting in compliance with the Governor's Executive Order or have other concerns about infection control:

- Email [HSPContact@delaware.gov](mailto:HSPContact@delaware.gov)
- Delaware Division of Public Health (DPH) staff will provide education, and repeat offenses will result in a visit by law enforcement with potential fines.

If you work at or represent a business:

- Follow all [requirements and guidelines](#) for protecting your workers and customers – you don't have a business without them.
- If you are notified that an employee has received a confirmed positive test for COVID-19:
  - Make sure they are isolating and following doctor's recommendations.
  - Identify close contacts (those who interactive with the within 6 feet for 10 minutes or more).
  - Have one manager contact:
    - 2-1-1 (7-1-1 for those who are deaf or hard of hearing) to be connected to someone for advice on close contacts and other steps for the health of employees.
    - Email [DPHcall@delaware.gov](mailto:DPHcall@delaware.gov) for advice on close contacts and other steps for the health of employees.
    - Contact DPH Environmental Health Staff for guidance on cleaning and other steps to take in the facility. Email [hspcontact@delaware.gov](mailto:hspcontact@delaware.gov).

**Businesses are encouraged to post this information prominently in a visible location as a sign you are complying with the recommendations.**