DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health

Frequently Asked Questions
COVID-19 Oral Swab Testing

How do I do the COVID-19 Oral Swab Test?
Watch the instructional video here: de.gov/testing.

What should I do if I'm experiencing severe symptoms of coronavirus?
If you or a family member are experiencing severe symptoms, please call your doctor. If you are experiencing a life-threatening emergency, call 911.

Am I eligible for testing?
Testing is currently available statewide to **all** persons. Visit de.gov/testing for locations and requirements. Some sites still require screening for symptoms to test. If you have questions, contact the site you are planning to attend.

If my test is negative, can I stop quarantining or isolating at home?
Please consult with your provider or the Division of Public Health (DPH) regarding interpretation of results and recommendations. In some cases, you may need to continue to quarantine or isolate as individuals can become or remain infectious despite a negative result during the quarantine or isolation period.

How does the testing work?
We have created a helpful instructional video to educate you on how to perform the Curative oral swab test. After coughing into your mask, you are asked to run a swab inside your mouth to collect oral fluids. The swab is then placed securely into a plastic tube to be processed at Curative's lab. Your results are emailed to you by Curative if you register for testing online with an email address, or you will be called by the Division of Public Health if a phone number, but no email address was provided.

Am I required to show ID?
No, but you will be asked to confirm the name you used for registration. This helps us ensure that the test results are matched with the correct person. Your identity and your test results are protected by law and will not be shared with any other agencies, law enforcement or immigration.

Is the test invasive?
The test is a mouth swab that is easy to collect on your own. We have created a helpful instructional video to assist you with taking the test.

Is the mouth swab test accurate?
The laboratory we utilize has clinical trial data that is publicly available (https://www.medrxiv.org/content/10.1101/2020.04.11.20062372v1). Furthermore, the State of Delaware Division of Public Health performed additional validation tests to ensure accuracy.

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If I make an appointment, when and where is testing being done?
Testing sites will be established throughout the State of Delaware. If you book an appointment online with an email address, you will receive a confirmation with the date, time, and location of your appointment, as well as other details. You will also be directed to a link to a video which will show you what to expect at the testing site.

What do I do if all of the appointments are full?
More testing sites and appointments are added regularly by the State of Delaware, in partnership with hospitals and medical providers throughout the state. Please check back to see when additional testing sites are added. Contact the testing sites directly for available appointment times.

How do I cancel my appointment?
You do not need to do anything to cancel your testing appointment. If you do not show up, the test will be reallocated to someone else.

When do I need to arrive for my appointment?
Please arrive at the scheduled time listed on your confirmation email. If you did not receive an email, please arrive at the time you selected when you registered.

Can I bring other people with me?
Sign-ups are for individuals. **Individual appointments must be made for each person.** There will be limited availability for registration on-site for those without an appointment.

Can I have other people in my car when I arrive for testing?
Yes, but please do not expose others if you suspect you are ill. **Iindividual appointments must be made for each person.** There will be limited availability for registration on-site for those without an appointment.

Do I need to do anything to prepare for my appointment?
Do not eat or drink anything, or brush your teeth, for at least 20 minutes before your testing appointment, as it may decrease the accuracy of the test. Watch this [instructional video](#) for other information to help you prepare.

What should I do if I do not have access to a vehicle?
Some test sites will accept walk-ups without registering for an appointment ahead of time. Please check back to see when additional testing sites are added. Contact the testing sites directly for available appointment times.

How long will the test take?
The test itself will only take a few minutes, but the wait in line at each test site will vary.

Do I have to get out of my car?

Depending on the testing site, some are walk-up, and some are drive-through. The test can be done while you remain in the vehicle. Please check back to see when additional testing sites are added. Contact the testing sites directly for available appointment times.

How much does the test cost?

The test is free of charge, paid for by the State of Delaware. You will not receive any bills and will not be asked to pay for the test at any point.

How and when will I receive my results?

You will receive an email with your test results within 3 days if you provided an email address to Curative Lab during registration. If you did not provide an email address, you will receive a phone call from the Division of Public Health with your results.

Questions about your test can be directed via email to info@curativeinc.com or via phone to 2-1-1. Individuals who are deaf or hard of hearing can text their ZIP code to 898-211.